

# LIMITED WARRANTY

This Warranty applies to all products manufactured by AbsolutAire

Any parts furnished by **AbsolutAire** that prove to be defective at the site of the original installation within **24 months from date of start-up, or 27 months from date of shipment**, (whichever comes first), will be replaced or repaired at the digression of AbsolutAire at no charge to the customer. **Wear items, such as V-Belts, filters, etc., are not included as covered parts under this Warranty.** Defective parts must be returned to AbsolutAire at the customer's expense. Warranty replacement parts will be shipped freight prepaid from AbsolutAire via normal ground service.

The customer must notify AbsolutAire promptly in writing of any claim under this Limited Warranty. AbsolutAire will require information to ensure the equipment has been installed and maintained properly, and operated as intended within the specifications as stated on the AbsolutAire quotation and/or Order Acknowledgment. Components provided by others are not covered under this Warranty. If an AbsolutAire part fails as a result of components furnished by others, the AbsolutAire component may not be covered under this Warranty.

Reimbursement for labor for removing and/or re-installing replacement parts is included in this Warranty for a period of 30 days from field start-up or 90 days from shipment, whichever comes first. AbsolutAire is responsible to determine the amount of labor reimbursement allowed, based upon the circumstances for each installation. Labor cost reimbursement must be approved by AbsolutAire prior to the work being performed.

Disclaimer: The warranties contained in this written Limited Warranty are made in lieu of all other warranties expressed or implied, statutory or otherwise. In particular, AbsolutAire makes no warranty of merchantability for fitness for a particular purpose, unless written and signed by an officer of the Company referencing this specific disclaimer. AbsolutAire shall have no liability to customer/owner for direct, consequential or incidental damages of any kind whatsoever.

**AbsolutAire, Inc.**  
**5496 North Riverview Drive**  
**Kalamazoo, MI 49004**

**Phone: 269-382-1875**  
**Fax: 269-381-5291**

## **AbsolutAire, Inc.**

### **Motor Warranty & Return Procedure**

#### **Applies to:**

All Reliance Motors

All Marathon Motors

U.S. Motors 30hp and smaller, and

A.O. Smith Motors 10hp and smaller

**Warranty Replacement:** A defective motor listed above can be replaced without returning the motor. The customer must provide replacement motor shipping instructions to AbsolutAire. Also, the customer must return just the motor nameplate.

After review of the motor date code and unit ship date, AbsolutAire will determine whether or not the motor is under warranty. If it is, credit will be issued for our cost of the motor, or we will replace the motor free of charge, depending on the customer requirements. Replacement motors are shipped via ground, freight prepaid.

If the customer purchases a replacement motor from someone other than AbsolutAire, the credit they will receive from AbsolutAire may be for less than the cost paid.

## **AbsolutAire, Inc.**

### **Motor Return Procedure**

#### **Applies To:**

U.S. Motors 40hp and larger,  
A.O. Smith Motors 15hp and larger

**Warranty Replacement:** A defective motor listed above must be returned to the nearest Authorized Motor Service Center. The customer can have the motor repaired, scrapped, or replaced. The customer or the Motor Service Center must send the motor inspection report to AbsolutAire Inc. This can be done via fax @ 269-382-5291, email to [twisser@absolutaire.com](mailto:twisser@absolutaire.com) or via snail mail. This inspection report must include the unit serial number. AbsolutAire will review the report, and a determination will be made whether or not a warranty credit will be issued.

If for any reason the local Motor Service Center cannot replace the motor in a timely manner, AbsolutAire will ship a new replacement motor to the customer as soon as possible. In this case, the customer must still send their motor to the "nearest" Motor Service Center or AbsolutAire for inspection.

Replacement motors are shipped via ground, freight prepaid. The defective motor must be returned freight prepaid. If the motor is determined to be "not warrantable", the customer pays for all freight.